

## CITIZENS ADVICE ASH REPORT 2018 – 19

Throughout this past year, Ash Citizens Advice Staff and Volunteers have yet again worked tirelessly to provide residents in Ash with help and assistance, to deal with the problems they face.

CA Ash would like to say a big THANK YOU to everyone who supported us by nominating us in the recent CO-OP Local Community Fund, in which £5,164.07 was raised for our “Be Money Fit Project”. The aim of the Project is to run free four-week courses to help people manage their money with confidence.

Ash Citizens Advice were supported with funds from Dave Brown’s Monthly Quiz Night on Friday 18 January 2019. We have also been fortunate to secure some funding to deliver Energy Best Deal appointments until the end of March 2019. Very few people realise that Ash Citizens Advice is a small Independent Registered Charity and are very grateful to the continued support of Guildford Borough Council. Fundraising is essential to ensure that Ash Citizens Advice is able to continue to provide the services expected by the local community.

CA Ash relies on the support of all our Volunteers, who give their time to ensure we are able to provide the service we do. If you are interested in helping us, please contact [admin@ashcab.org.uk](mailto:admin@ashcab.org.uk). We are particularly looking for new Trustees at the moment.

There have been some changes to the Trustee Board during this year. Gordon Jackson has stepped down as Chair, but still remains on the Board. We welcome Dr. Peter Simpson as our new Chair. I would like to record everyone’s thanks to Gordon for his valuable input and Leadership over some ‘rough seas’, during his years in Office, and everyone wishes Peter all success as Chair going forward. I continue to serve as the Ash Parish Council Representative on the Trustee Board.

Ash Citizens Advice sees many Clients, all with different problems and issues. Amongst the Money Advice Casework the main issues addressed were Housing Benefit, Personal Independence Payments, Employment Support Allowance, Working & Child Tax Credits together with Council Tax arrears plus Credit, Store & Charge Card debts.

As the Ash Parish Council Representative on Ash Citizens Advice, I have been extremely proud to serve on the Trustee Board for the past 10 years and would like to take this opportunity to thank all Staff and Volunteers, together with all the Members of the Trustee Board, of Ash Citizen’s Advice for their hard work and dedication to this worthwhile and wonderful service.

Councillor Patricia Scott  
Ash Parish Council – Ash Wharf