

The risk to the UK population: **HIGH**

The Chancellor has outlined measures to support the self-employed. They will be paid 80% of profits, up to £2,500 a month if affected by the coronavirus outbreak. HM Treasury guidance on [support for those affected by coronavirus](#) has also been updated.

The Prime Minister has announced a further £210 million funding to find a coronavirus vaccine. This is the largest single contribution by any country to the key international fund to find a coronavirus vaccine. A news story is on the Downing Street website.

Any further guidance to support schools and educational settings remaining open for children of key workers will be published [here](#).

DfE has set up a [helpline](#) offering guidance for anyone with education related questions.

Highways update

Key repair and maintenance highways works are continuing through the coronavirus restrictions. This is to make sure that the road network remains safe for those who still need to travel. Other works, such as resurfacing, are being paused. Some works are in the middle of construction and these will need to continue until they are safe enough to be stopped. More details are in the [roadworks section of the website](#).

As most residents are staying at home, single yellow line parking restrictions in quiet residential roads are not being enforced. Residents should check with their district or borough council to find out about any flexible arrangements for council car parks, or if temporary parking permits are being issued. Parking on double yellow lines, zig zags and single yellow lines on main roads and in town centres will be enforced as normal for safety reasons. More details are in the [parking section of the website](#).

Government's 'Stay Home, Save Lives' Campaign

New public information materials are [now available](#) on the Campaign Resource Centre.

Follow PHE on Twitter: @PHE_SouthEast

Useful Links

[LGA Information for Councils](#)

[Surrey County Council Coronavirus Website](#)

[Advice to Councillors](#)

Announcements

[Coronavirus: Thousands volunteer to help NHS with vulnerable](#)

Guidance

[How to help people safely](#)

[Public Health Guidance page](#)

Health advice pages

['Stay at Home Guidance' for people with confirmed or possible coronavirus](#)

[Symptoms of coronavirus](#)

[Common questions about coronavirus](#)

[Public Health England \(PHE\) guidance](#)

FIGURES AT A GLANCE - UK

As of 9am, 26th March

A total of 104,866 people had been tested in the UK

93,208 were confirmed negative

11,658 positive

England 7973

Scotland 719

Wales 628

N. Ireland 209

As of 5pm on 25th March 578 patients in the UK who tested positive for coronavirus (COVID-19) have sadly died.

PHE figures estimate that there are [142 cases in Surrey](#).

Bin collections

We're doing everything we can to keep bin collections running as normal during the Coronavirus pandemic but it's likely that some services will be impacted because of staff shortages.

To help us prepare, here are some things that [you can do to help](#).

Community helpline for Surrey

The new community helpline is available to direct you to services that can help during the coronavirus pandemic. The telephone number is **0300 200 1008** (Monday to Friday 9am-5pm) (These hours are currently being reviewed).

This community phone line is here for two things:

1. To help direct residents who need support, such as picking up shopping, prescription collections or having someone who can be a telephone friend, to services who can help.
2. To provide advice on where to register your offer of help to support your community.

The Community Helpline will not be able to provide any public health advice (please use existing services such as 111) or answer general enquiries relating to council services (these should be directed to our [standard contact page](#)).

Surrey Vulnerable People Hub

The Surrey Local Resilience Forum are coordinating measures to support the 17,000 extremely vulnerable in Surrey.

The Hub will also support the coordination and mobilisation of volunteers and will respond to the needs of our most vulnerable. This may be supporting in the delivery of medicines and / or food.

The Hub will also support those who feel isolated in the coming weeks and months who are feeling frightened and concerned.

This work will bolster the work that is already underway by a team operating a community helpline.

As part of our partner collaboration in responding to this situation, from next week a number of military planners will be joining our system response.

Summary of current closures

Community Recycling Centres

All 15 of Surrey's community recycling centres are closed, but waste transfer stations are open to support waste and recycling collections. Residents should check with their district or borough council for the latest collection updates and are asked to hold onto excess waste to prevent the service from becoming overwhelmed.

Surrey libraries closed

Regrettably all Surrey libraries are now closed for the foreseeable future. We will keep this under review and will be guided by national developments

For all the latest information on library closures and services on offer visit our [website](#)

Registry Offices

Registry offices are currently open to continue with the **registration of deaths only**.

Coronavirus - birth registration appointments postponed for next 21 days

Further to the Prime Minister's announcement on 23 March, unfortunately we will not be able to carry out any birth registration appointments for the next 21 days.

You can make a claim for [child benefit](#) or [universal credit](#) prior to the birth being registered. More information will be made available over the coming days.

Council office closures

In line with government guidance regarding essential travel to work and social distancing and to protect our key workers we have made the decision to close the following Surrey County Council buildings effective from tomorrow.

South East Quadrant @ Consort House, Redhill

North East Quadrant @ Ashley Park House, Walton on Thames

South West Quadrant @ St Francis Centre in Guildford.

The NW Quadrant @ Quadrant Court, Woking will remain open to staff but closed to visitors. This building will remain open as it is big enough to allow key workers to remain at work safely and provides plenty of working space for essential staff to carry out their critical jobs.

- Any family who is working with Children's Social Care, should contact their practitioner or the manager by email or telephone (firstname.surname@surreycc.gov.uk).
- For any family in distress they should contact the Children's Single Point of Access (C-SPA) and we will offer advice and signpost to assistance.
- Our practitioners are providing support to a many families by telephone and video call, we are restricting face to face contact wherever possible in order to prevent transmission of Covid19 but we have workers on standby to visit families in person. Our aim to support families during this difficult time and to keep children safe.
- If you have a planned meeting with a social worker or practitioner from Surrey County Council Children's Social Care you should receive information about how this will proceed. We aim to run all meetings involving families and or groups of professionals by conference call or video call until the rules around social distancing are relaxed.

Anyone can contact our CSPA **Phone:** 0300 470 9100 (Monday – Friday 9am – 5pm).

Out of hours phone: 01483 517898 to speak to our emergency duty team

Active Surrey – Ideas for keeping active at home

Active Surrey has some [great ideas](#) for people to work out at home on its website. Sport England is working on a national campaign and Active Surrey will share the details once they are available.

Just 10 minutes of physical activity a day can benefit your physical and mental health. [10 Today is a short](#), enjoyable and easy routine.

Closure of countryside car parks

Regrettably, we have been left with no choice but to close all countryside car parks owned by Surrey County Council are now closed.

We have closed them in line with government advice, and consistent with other major countryside landowners, including RHS Wisley, National Trust, Forestry Commission at Alice Holt and Painshill, which have either closed car parks, or closed altogether as we all try to prevent the spread of coronavirus.

While people can still visit the countryside, we would advise residents who are going out for their daily exercise to visit quiet locations close to their homes and not travel where possible.

Media

There is a very high level of media interest locally, nationally and internationally.

All media queries should be directed to the council's communications team who will confer with Public Health England as needed.

If you are contacted by the media please ask the journalist to contact the comms team and refer any queries you're sent directly to the Director of Communications & Engagement Andrea.Newman@surreycc.gov.uk or Head of External Communications Mike Stringer (Michael.Stringer@surreycc.gov.uk)

Lines to take

If Members need to respond to queries via social media, the following lines can be used.

The work being undertaken by Surrey County Council staff at this moment in time is nothing short of incredible.

We really are seeing public service at its very best – in particular I want to thank our social workers and teachers and those on the frontline who are doing the most remarkable job in the most challenging conditions - and I want to thank them personally for all they are doing – day in day out.

Three core messages

1. Stay at home and save lives. It's as simple as that – follow the government advice.
2. Surrey County Council's core mission in this is to ensure that we do everything we can to reduce the pressure on the NHS, protect our most vulnerable communities and support our staff and residents.
3. We will get through this together, thanks to the hard work of our frontline workers, and thanks to the vigilance and shared responsibility of the British public.

General staff

Across the board our staff are working long hours, adapting to remote working very quickly, and are totally focussed on supporting Surrey's most vulnerable residents and helping our communities deal with this unprecedented challenge.

Vulnerable people's hub

- The Surrey Local Resilience Forum are coordinating measures to support the 17,000 most vulnerable in Surrey (who are receiving letters from the NHS).
- The Hub will also support the coordination and mobilisation of volunteers and will respond to the needs of our most vulnerable. This may be supporting in the delivery of medicines and food.
- The Hub will also support those who feel isolated in the coming weeks and months who are feeling frightened and concerned.
- This work will bolster the work that is already underway by a team operating a community helpline **0300 200 1008**

Schools

- Numbers of children in schools has been lower than expected, our schools are managing
- If it is at all possible for children to be at home, then they should be. The message from central government is clear - If your work is not critical in the response to Coronavirus then please keep your child at home. Even the children of key workers should stay at home if at all possible.