

CITIZENS ADVICE BUREAU (CAB) – ASH. ANNUAL REPORT 2021 – 2022

Cllr John Tonks has continued his role on the Citizens Advice Bureau Management Committee.

Throughout this past year, Ash Citizens Advice Staff and Volunteers have yet again worked tirelessly to provide residents in Ash with help and assistance, to deal with the problems they face. The Ash office regularly help people from the Guildford area due to the fact that these people feel they get a better service from the Ash CAB than they do the Guildford CAB. Guildford CAB has it's own challenges at the moment, whereas Ash CAB is held up as a model organization.

Ash CAB relies on the support of all it's Volunteers, who give their time to ensure we are able to provide the service we do. If you are interested in helping us, please contact admin@ashcab.org.uk.

Ash Citizens Advice sees many Clients, all with different problems and issues. Amongst the Money Advice Casework, the main issues addressed were Housing Benefit, Personal Independence Payments, Employment Support Allowance, Working & Child Tax Credits together with Council Tax arrears plus Credit, Store & Charge Card debts.

Ash CAB is now merging into Guildford and Ash CAB, which has been required due to budgetary constraints in part to the reduction of funding from Guildford Borough Council. The new merged organisation will share roles whilst maintaining existing front line staff and volunteers focused in Ash as they are present.

This will be the list report for the CITIZENS ADVICE BUREAU (CAB) – ASH.

Cllr John Tonks

Deputy Chairman Ash Parish Council