

Citizens Advice Guildford & Ash ANNUAL REPORT 2022– 2023

Citizens Advice Ash has now completed its merger to become. Citizens Advice Guildford & Ash. This has been required due to budgetary constraints in part to the reduction of funding from Guildford Borough Council. The new merged organisation now shares roles whilst maintaining existing front-line staff and volunteers.

Throughout this past year, Ash Citizens Advice Staff and Volunteers have yet again worked tirelessly to provide residents in Ash with help and assistance, to deal with the problems they face. The Ash office continues to be in use by staff supporting clients both in person and remotely.

Ash CAB relies on the support of all its Volunteers, who give their time to ensure we are able to provide the service we do. If you are interested in helping us, please contact admin@ashcab.org.uk.

Ash Citizens Advice sees many Clients, all with different problems and issues. Amongst the Money Advice Casework, the main issues addressed were Housing Benefit, Personal Independence Payments, Employment Support Allowance, Working & Child Tax Credits together with Council Tax arrears plus Credit, Store & Charge Card debts.

Cllr John Tonks

Deputy Chairman Ash Parish Council