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16 October 2025

Dear homeowner or occupier,

We're pleased to inform you that significant improvement works are planned for the Glendale Estate in Burpham, beginning this autumn. These works are part of Surrey County Council's commitment to maintaining safe, accessible, and long-lasting infrastructure for local communities.

Starting late October 2025, major upgrade works will begin on **Gosden Hill Road** and **Upfolds Green**, with wider estate improvements scheduled to follow from April 2026. This will include **Glendale Road**, **Great Oaks Park**, **Oak Hill** and **Oak Tree Close**.

This project includes the full refurbishment or replacement of all concrete roads and associated footways across most of the estate. The only area excluded from these works is Winterhill Way and its side roads, though some tie-in works will take place at the eastern end.

What Improvements Are Planned?

Fine Milling

- This innovative method removes worn asphalt layers and restores the underlying concrete. It smooths uneven slabs, restores surface grip, and repairs joints and cracks – offering a sustainable, cost-effective alternative to full resurfacing.

Concrete Road Refurbishment

- Severely damaged sections of concrete road will be replaced with more durable materials, reducing the need for future maintenance.

Footway Reconstruction

- Many pavements and kerbs have become cracked or uneven. These will be rebuilt from the ground up to improve safety and accessibility for all residents, especially children, older people, and those with mobility needs.

In advance of the works, some residents may be contacted regarding overgrown vegetation obstructing access to the footways or road, or unauthorised vehicle crossovers (VCO's). If this applies to your property, we will have already written to you directly with guidance.

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Staying Informed

We will shortly be distributing advance notification to the affected residents regarding the work coming up on their road. This will be in form of a letter, followed by advance warning signs.

We will be posting any updates on social media such as Nextdoor, which will be an extremely useful platform to sign up to as with the complexity of these works, it will be difficult to keep residents informed with letters. We recommend signing up via this link - <https://nextdoor.co.uk/>

Please visit our website for any other information you may require. We will be updating the information throughout the works with frequently asked questions. Find out more here:



If you require any immediate help, on-site staff are identifiable by their black hard hats. They will be available to answer your questions and provide up-to-date information during working hours.

Traffic Management & Access

The work will require temporary road closures during working hours. There may be occasions where a 24-hour closure is implemented but we will keep you updated where necessary. Vehicular access to some properties may be restricted during specific phases. Rest assured, affected residents will be informed in advance.

Bus routes through the estate will be temporarily diverted. Please contact local operators with any questions you may have regarding their services.

We'll do everything we can to keep disruption to a minimum and ensure safe access to homes and businesses wherever possible. Please let us know if you have any questions using any of the below channels to contact us.

Yours faithfully,

Works Communication Team

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Contact us

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- Email: contactcentre@surreycc.gov.uk
- Textphone (via Relay UK): 18001 0300 200 1003
- Text (SMS): 07860 053 465
- British Sign Language: www.surreycc.gov.uk/bsl



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