




SURREY HIGHWAYS

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THIS IS NOT A CIRCULAR

To the residents of Ash Street, Ash

Surrey Highways

Merrow Lane

Guildford

Surrey

GU4 7BQ

03 November 2025

Dear homeowner or occupier,

As part of Surrey County Council's commitment to improving roads and pavements, Ash Street, Ash has been selected for bus stop improvement works including a new bus shelter with real time travel information, footway works, kerbing, lining and signage upgrades.

The work will take place Monday 17 November until Tuesday 2 December. There will then be a pause of works for the holiday period. Work will resume Monday 5 January until Tuesday 20 January.

Whilst the works are ongoing, temporary lights will be in place 24/7 to aid the work taking place on the eastbound and westbound bus stops, outside property no.52 to the junction with Grange Road.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – they are keen to deliver the work with minimal disruption to you.

It is essential to keep the road free from parked vehicles to enable the work to proceed as planned.

The work is weather dependant and can be delayed by bad weather or other factors. Please look at our information boards on site for date changes.

We thank you for your patience while we carry out these works and apologise for any inconvenience caused.

A Surrey County Council officer has hand-delivered this letter to your property today, if you have any further concerns, please do not hesitate to contact us via our website www.surreycc.gov.uk or you can reach us on 0300 200 1003.

Yours faithfully,

Works Communication Team

Surrey Highways



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Contact us

- Telephone: 0300 200 1003 (9am-5pm Monday – Friday)
- Email: contactcentre@surreycc.gov.uk
- Textphone (via Relay UK): 18001 0300 200 1003
- Text (SMS): 07860 053 465
- British Sign Language: www.surreycc.gov.uk/bsl



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