

SURREY HIGHWAYS

Improving and investing in Surrey's Roads

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THIS IS NOT A CIRCULAR

Surrey Highways
Merrow Lane
Guildford
Surrey
GU4 7BQ

30 September 2026

Dear homeowner or occupier,

REF: MA900-ITS-677021-01

As part of Surrey County Council's commitment to improving roads and pavements, Austen Road, Guildford has been selected for crossing improvements with the junction of Epsom Road.

Works will take place from Monday 12th to Friday 16th October.

Multi-way traffic lights will be in place on the junction of Epsom Road and Austen Road operational from – 7am to 7pm.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – they are keen to deliver the work with minimal disruption to you.

It is essential to keep the road free from parked vehicles to enable the work to proceed as planned. The work is weather dependant and can be delayed by bad weather or other factors. Please look at our information boards on site or visit the website one.network for the latest information.

We thank you for your patience while we carry out these works and apologise for any inconvenience caused.

A Surrey County Council officer has hand-delivered this letter to your property today, if you have any further concerns, please do not hesitate to contact us via our website www.surreycc.gov.uk or you can reach us on 0300 200 1003.

Yours faithfully,

**Works Communication Team Leader
Surrey Highways**



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Contact us

- **Telephone:** 0300 200 1003 (9am-5pm Monday – Friday)
- **Email:** contactcentre@surreycc.gov.uk
- **Textphone (via Relay UK):** 18001 0300 200 1003
- **Text (SMS):** 07860 053 465
- **British Sign Language:** www.surreycc.gov.uk/bsl

Please scan the QR code to visit our roadworks website, which includes roadworks in your area and information regarding major roadworks and projects.

